

# Guest information from A to Z

**Haus Bengta with the vacation apartments "Bengta 1" and "Bengta 2"**

## Waste:

We kindly ask you to separate your waste into paper (green), plastic (yellow), and residual waste (black). The trash cans are located to the right of the parking lot. You will find a glass container in the curve of the parking lot of the Danish supermarket "Calle."

## Departure:

On the day of departure, we kindly ask you to strip the beds, dispose of all trash and bottles, and leave the apartment swept clean by 10 a.m.

## Contact person on site:

If you require interim cleaning or a change of towels or bed linen (subject to a charge) during a longer stay, or if you have any other questions or requests, please contact

"Landlord"

## Pharmacy:

The nearest pharmacy is located in Süderlügum, approx. 7 km away, opposite the Edeka Zentralmarkt supermarket.

## Excursions:

You will find brochures in the hallway behind the door.

We recommend a visit to the Nolde Museum and a walk from there to Hülltofttief, a small lake near the museum, the Danish towns of Mögeltonder, Tonder, and Hojer, which are only 3 and 5 km away, the Danish island of Römö, from where you can also take the ferry to Sylt, excursions to Föhr, Amrum, or the Flensburg Fjord. Niebüll, from where you can take the car train to Sylt, has also become a very pretty little town. If you

would like to take a walk on the beach (Wadden Sea), we recommend the Südwesthörn bathing area, Südwesthörnerstr. 9 in 25924 Emmelsbüll-Horsbüll.

Millions of migratory birds can be admired at Rickelsbüller Koog at certain times of the year. You can also take a walk on the dike with the Heidschnucken sheep all year round.

On the Danish side, we recommend Emmerlev Klev near Hojer.

#### Beds:

The black box spring beds have different degrees of firmness on the right and left sides... just try them out.

#### Your own electrical appliances:

We ask that you only use your own electrical appliances (except, of course, razors, hair dryers, and PCs) in our vacation apartments after consulting with us. We must prohibit the use of your own heating devices for insurance and safety reasons.

#### Shopping:

Danish supermarkets are located in Aventoft itself, and the nearest supermarkets are in Süderlügum (Edeka Zentralmarkt, Rewe, Lidl, Aldi dm).

#### Bicycles:

You can store your bicycles under the canopy opposite the entrance.

#### Bicycle rental:

Bicycles can be rented in Aventoft, Niebüll, and Klixbüll, e.g., at Fahrrad Wollesen.

#### Windows:

As the weather can change at any time, **we ask you to always close the windows (especially the skylights)** when you leave the vacation apartment. The extractor hood on

the ground floor is secured by a window contact, which means that you must at least tilt a window when using the extractor.

#### Garden:

Our garden is at your disposal. If you need cushions or sun lounge covers during the day, you will find them in the wooden chest in front of the laundry room. We kindly ask you to put them back in the evening, as it can get very damp at night, even when it is hot during the day.

#### Restaurants:

Aventoft: Grenzkrog, typical North German cuisine, very popular with Danes.

Süderlügum: Gasthaus und Hotel Tetens with a beautiful courtyard.

Neukirchen: Landgasthof Fegetasch, good North German cuisine.

Nolde Museum: good selection of cakes.

Klanxbüll: Italian restaurant Olafino.

Tonder: Restaurant Cafe Viktoria, good burger restaurant.

#### Internet:

Wi-Fi access is provided via the "Baggerbox" network. The relevant access data is stored as a QR code in the apartments.

#### Dogs:

Please keep a close eye on your four-legged friend at all times. Do not leave your dog alone in the vacation home. It may howl, bark, or cause damage when left unattended. The neighborhood must not be disturbed by excessive, continuous barking. Dogs are not allowed on beds, armchairs, chairs, couches, or any other type of seating furniture. Ball games are only allowed outside the vacation home. Please place food and water bowls on tiled floors only. Any "leftovers" from your dog outside the accommodation must be picked up immediately and disposed of in a tightly sealed poop bag in the outdoor trash can (the black bin). The inventory in the accommodation, such as blankets, pillows, pots, etc., must not be used for the dog. Towels or blankets from the vacation home may not be used for the dog. Extra dog towels are provided in the entrance area in case the dog

needs to be dried due to weather conditions. At the end of the rental period, the vacation home must be cleaned of dog hair and thoroughly vacuumed by you. This is not included in the final cleaning, as this would otherwise be much more expensive for dog owners. If the cleaning staff finds that the above cleaning requirements have not been met, we reserve the right to charge separately for a thorough cleaning of the property. The amount of the invoice will be based on the degree of soiling. Any damage caused by the dog must be reported to me immediately. The tenant is fully liable for any damage caused by the dog.

**We require liability insurance when you make your booking.**

#### Fireplace in Bengta 1:

Please ensure that you maintain and control the air supply at all times using the slider.

#### Smoking:

Out of consideration for the guests who wish to spend their vacation in the vacation apartments after you, we ask you to refrain from smoking throughout the entire house.

#### Smoke detectors:

Smoke detectors are installed in the vacation apartments for your safety. These are checked regularly by us and serve to ensure your safety.

Please do not remove them yourself.

#### Cleaning:

A broom and dustpan are provided so that you can clean your vacation apartment during your stay. A vacuum cleaner and mop can be found in the laundry room.

#### Cleanliness:

We make every effort to ensure that your vacation rental is in perfect condition and clean when you arrive. If anything is not in order, please let us know immediately.

#### Damage:

Accidents can happen. Please do not hesitate to let us know immediately so that we can replace the item or you can settle the matter with your insurance company.

#### Swimming facilities:

Small outdoor pool in Aventoft

Outdoor pool in Süderlügum

Indoor pool in Niebüll and Leck

#### Keys:

Key safe "Bengta 1"

Key safe "Bengta 2"

The apartment key (including the front door key) is located in a key safe in the lower or upper compartment. You will find this to the left of the front door.

You will receive a code before your arrival. To activate the safe, press the round circle button once briefly, and the keypad will light up blue. After entering the code, the round circle button will light up green and you can open the safe by pulling the flap down from above.

**Upon departure**, you will receive another code and must return the key to the safe provided for your vacation apartment. Please ensure that the key is placed in the safe so that the flap can be closed easily.

**Under no circumstances should you use force to close the flap.**

#### Games:

A deck of cards and a dice cup are provided in the vacation apartments. Please leave these behind when you depart.

There are also 2 children's books and toys in the Bengta vacation apartment. We ask that you leave these behind in full and undamaged.

#### Holiday reading:

You will find books and North Sea crime novels in both vacation apartments.

First aid kit:

There is a first aid kit under the sink in the bathroom of each vacation apartment.

Laundry room:

Your apartment key also fits the door to the right of the entrance. This leads to the laundry room, where you will find a washing machine and dryer. There is also an ironing board, iron, small clothes horse, bucket, mop, and vacuum cleaner.

The operating instructions for the washing machine and dryer can be found in a folder in the laundry room.

**Important! The small clothes horse may not be taken into the apartments for drying laundry.**

When the weather is good, you will find a rotary clothes dryer in the garden.

Room temperature:

If you find the room temperature uncomfortable, please contact us.

The fireplace is only to be used as additional heating.

**Please do not leave windows open continuously during the heating season!**

**We wish you a pleasant stay.**

**Your host**